

SITE LEAD POSITION JOB DESCRIPTION

RESPONSIBILITIES:

Serves as point of contact for the Information Technology (IT) team in the planning, analysis, design, implementation, and support of a web-based e-learning solution that incorporates Army level solutions (such as the AKO, The Army's Distributed Learning Program [TAdLP], and Army Training Information Architecture [ATIA]) into an Enterprise e-learning solution based on the "best" technologies available. Site lead for the primary location supports 30,000+ active users per month. Manages a multi-tier support desk, some of which are complex Tier 2/3 support issues. Manages a team of engineers responsible for maintaining the Enterprise Learning Content Management System. As the primary point of contact for the government lead, the Site Lead is responsible for collecting/reporting metrics, managing scope, prioritizing work and resources, and ensuring that the team is providing and communicating value-add through dissemination of metrics, reports, briefings, and other means of communication.

QUALIFICATIONS

REQUIRED EDUCATION/SKILLS: Degrees and experience in the Information Technology and/or Training/Education fields highly desirable. Retired military (preferably Army) or experience supporting technology systems/projects for the military/DoD. Demonstrated team leadership of technical teams and possess background in learning/training domain. E-Learning experience (especially Blackboard administration) highly desired. Direct experience with Army Lifelong Learning Center or other major Army Training systems highly desirable.

DESIRED SKILLS: Experience with Microsoft Office Suite of Applications. Project Management Professional, PMP, certification or equivalent highly desired.

Security Clearance Required: Secret